

LICENSING AND APPEALS BOARD BRIEFING

Officer: Marie Malt, Licensing Service Manager

Date: 30th March 2023

Subject: National Register of Taxi Licence Refusals, Revocations, and Suspensions (NR3S)

The Local Government Association (LGA) and the National Anti-Fraud Network (NAFN) launched the National Register of Taxi Licence Revocations and Refusals (NR3) in 2018. The Register provides a mechanism for licensing authorities to record details where a taxi or PHV drivers' licence has been refused or revoked, and allows licensing authorities to check new applicants against the Register. The simple objective of the NR3 was to ensure that licensing authorities could take properly informed decisions on whether an applicant was 'fit and proper', in the knowledge that another authority had previously reached a negative view on the same applicant.

On 31 March 2022, the [Taxis and Private Hire Vehicles \(Safeguarding and Road Safety\) Act 2022](#) received Royal Assent. [Statutory Guidance](#) was published on 23 May 2022. From 7 April 2023, the Act places new duties on PHV licensing authorities in England. The Act contains provisions that require licensing authorities to record information relating to drivers' licensing histories (refusals, revocations or suspensions) on a National Register. Furthermore, before a licensing authority in England decides whether to grant or renew a driver licence, it must search the Register for any entry relating to the applicant.

The NR3 Register has been enhanced to meet these new operational requirements and rebranded as the NR3S National Register.

This authority has been carrying out searches for new applicants and adding refusals and revocations since March 2019.

The following additional measures must be in place to satisfy the changes within the new Statutory Guidance -

- A relevant officer must be nominated as the NR3S Single Point of Contact (SPoC)
- The Information governance policy must be updated to reference the NR3S retention period.
- Driver suspensions must be added to the NR3S Register.
- Correspondence to all existing licensed drivers informing them of the changes to the NR3S Register.
- New and renewal driver application forms must be updated to –
 - inform applicants that their information will be retained on the register for 11 years.
 - inform applicants of contact details for NAFN Data and Intelligence.
 - request whether applicants have previously had a licence revoked,

suspended or refused with any other authority.